

eLearning Frequently Asked Questions

Is the training live or pre-recorded?

Our eLearning courses feature a course menu and consist of recorded lectures, video demonstrations, knowledge checks and a final quiz. All courses are completed on the Controlled Environment Consulting (CEC) Learning Management System (LMS). Learners can sign in and out of the course as needed. Check out our demo at https://cenvironment.com/training.

How long will it take to complete the course?

Each course varies in length. Certification of Class II Biosafety Cabinets is approximately 6 hours of view time and Certification Basics is about 2 hours view time. We expect total time spent completing courses to be about three times this to account for knowledge checks, quizzes, and video pauses and rewinds as learners follow along on their own equipment. Learners have 90 days to complete the course.

Can learners use these training modules again for future NSF prep and training refreshers?

Learners can access the course materials and ask technical questions for one year. Additionally, NSF has granted 2 RUs for completion of the Certification of Class II Biosafety Cabinets course.

Do you provide handouts or outlines?

Each course includes downloadable reference sheets with important resources. Learners are instructed to download, print, and complete structured notes as they complete course modules. Structured notes are reviewed for correctness and completeness before completing the final quiz.

Should learners have access to a biosafety cabinet during the trainings to reproduce the tests?

The course can be completed at any time, from any place with internet access. However, we highly recommend a "watch, try, do" approach. Learners will benefit significantly if they are able to perform the test procedures on a biosafety cabinet as they follow along with the course. For example, the vibration test is not performed regularly, so learners would benefit from the ability to follow along in real time.

Are learners able to ask questions?

Send technical and content related questions to training@cenvironment.com. The email will be forwarded to the appropriate subject matter expert (most likely Jim Wagner), and a response will be sent within 3 business days. If you have purchased 6 or more licenses at the discounted rate, a one-time video conference can be arranged with Jim Wagner to address pre-submitted questions and general discussion.

Will I get a Certificate of Completion?

After successfully passing the final quiz, learners can download and print a Certificate of Completion.



I'd like to purchase multiple course licenses at the discounted rate, but my learners work in different locations.

To obtain discount pricing, courses must be purchased at the same time. However, courses can be completed at any time, from any place with internet access.

I'd like to purchase multiple course licenses at the discounted rate, however one or more of my learners is not yet ready to complete the course. Can course registration be delayed?

To obtain discount pricing, courses must be purchased at the same time. Please contact training@cenvironment.com to discuss registration options and timing for learners.

I have additional questions that were not covered here.

Contact CEC at <u>training@cenvironment.com</u>. We are happy to answer any questions you may have.